

MOTA SKATES | RETURNS | EXCHANGE POLICY

If for any reason you are not satisfied with your product, you may return the merchandise **within 30 days** of purchase for a full refund or exchange. Merchandise must be new, unused in order to be accepted for a refund. Refunds will be made in the original form of payment. To ensure proper credit, original receipt must be included with the returned merchandise. **All shipping charges are non-refundable.**

Slightly worn, used merchandise, may be returned **within 90 days** for full purchase credit. No refunds on worn/used items. *Go to warranties for full details covering each product.* **Shipping charges are not refundable nor are they applied as credit toward exchanges.** Customer is responsible for return shipping & shipping of the exchange or replacement items.

RETURN PROCESS

1. Fill out the form below
2. Indicate "Action Requested" in the chart below
3. Place the return item/s along with this form, inside the package
4. Retain tracking information for your recorders

RETURN REASON CODE NUMBER
1. Item defective / damaged
2. Wrong item shipped
3. Quality did not meet my expectations
4. Wrong size

ACTION REQUESTED – CHECK ONE	
<input type="checkbox"/>	Return for refund
<input type="checkbox"/>	Exchange for the same item
<input type="checkbox"/>	Exchange for a different item
<input type="checkbox"/>	Repair & return

FOR EXCHANGES PLEASE COMPLETE THIS SECTION

ITEM	DESCRIPTION	SIZE	COLOR	QUANTITY	PRICE

CONTACT INFORMATION REQUIRED

- NAME _____
- ADDRESS _____
- CITY _____ STATE _____ ZIP _____
- EMAIL _____
- PHONE _____
- ORDER NUMBER _____
- DEALER _____

NOTES:

METHOD OF PAYMENT IF THERE IS AN AMOUNT DUE FOR EXCHANGE:

- PayPal
 Visa
 MasterCard
 American Express

PayPal address: Julie@MotaSkates.com

Note full name & order number

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Enter your credit card number here

Signature _____

Exp. Date / _____