MOTA SKATES 30 DAY SKATER SATISFACTION GUARANTEE

Mota Skates will exchange your METCON BOOTS within 30 days of product/sales receipt if not satisfied with the product for any reason. All returns must be done with original dealer or Mota Skates. To return merchandise you must fill out the form below and return it along with the merchandise. **All shipping charges are non-refundable and are not applied toward your credit.** If you have further questions, please TEXT **833-758-6682 (833-SK8-MOTA)** or email: **doug@motaskates.com**

NOTE: ALL EXCHANGES MUST BE PREPAID SHIPPING, C.O.D. PACKAGES WILL NOT BE ACCEPTED

USA CUSTOMERS RETURN PRODUCT TO:

MOTA SKATES -ATTENTION RETURNS DEPARTMENT -6026 KALAMAZOO AVE #311-KENTWOOD, MI 49508

1. TO PREPARE YOUR RETURN

- Use original packaging or a strong corrugated cardboard carton - Pack and tape your package securely - Confirm address is correct
- To expedite your return, insert this form, remembering to retain your tracking information.
- Include original receipt (REQUIRED)
- We cannot accept C.O.D.'s

Purchased From: _____ Order Number: _____

2. REASON FOR RETURN

01	Defective	03	Doesn't fit	05	Duplicate Shipment	07	Sent wrong item	09	
02	Do not like	04	Arrived to late	06	Did not order	08	Damaged in shipping	10	Other (explain below)

REASON CODE	QUANTITY	DESCRIPTION	PRICE

3. WHAT SHOULD WE DO?

☐ Reorder/exchange items below ☐ Refund merchandise total (as paid for original order) ☐ Credit account

*Credit will be applied to original credit card

4. FOR EXCHANGE ORDERS, PLEASE COMPLETE THE FOLLOWING

ITEM	QUANTITY	DESCRIPTION	PRICE

5. PAYMENT METHOD FOR ITEMS, OR BALANCE DUE ON EXCHANGE (only complete if the exchange requires additional cost)

PayPal address Julie@MotaSkates.com
Note full name & order number

METHOD OF PAYMENT:		PayPal		Visa		American Express		Master Card

Enter Credit Card Number Here | Expiration Number | 3 Digit Code | Card Holder Signature

BILLING ADDRESS:

NAME ON CARD | ADDRESS | CITY | STATE | ZIP CODE